



RESIDENTIAL MANAGEMENT INCORPORATED

Attention Residents

IMPORTANT CHANGES TO MONTHLY BILLING

We are excited to introduce a new and more convenient way for you to manage and make your monthly payments online through our new provider, **ClickPay**.

Important: Please note that RCASH Tenant Portal will be deactivated as of December 15, 2016. Any recurring payments made through that site, will no longer be active.

GET STARTED

To make payments online on or after December 15, 2016 and as the **preferred way** of accepting payments moving forward, we invite you to create your account with **ClickPay** by visiting the web address below and following the instructions listed. Payments can be made by e-check (ACH) for **FREE** and **now by all major credit cards** for a fee.

www.ClickPay.com/RMI

- ① Click **Register** and then create your profile with **ClickPay**
- ② **Add Your Unit** using the account number found on your statement
- ③ Select your **Payment Option** (e-Check for **FREE** or Credit Card for a fee)
- ④ Set up **Automatic Payments** or click **Pay Now** to make one-time payments



RESIDENT BENEFITS

- ✓ Set Up Automatic Payments
- ✓ Pay From Your Mobile Device
- ✓ Pay by e-Check or Credit Card
- ✓ View Online Payment History

RESIDENT SUPPORT

For help with your account or setting up payments, please contact **ClickPay** online at www.clickpay.com/help, email support@clickpay.com or call **1.800.533.7901 (opt. 1)**.

Thank you for your attention to this matter,
Residential Management (NY) INC.